



Managing Across Cultures

Select Your Learning Style

Facilitator-led 1 Day Program (Classroom)

OR

eLearning format (Self-paced)

Please refer to Pricing Page for cost per participant

Our culture defines many aspects of how we think, feel, and act. It can be challenging for managers to bridge cultural differences and bring employees together into a functioning team. This course will give supervisors and managers easy-to-use techniques for communicating across cultures, building teams, promoting multiculturalism in the organization, and leveraging the global talent pool.

What Will Participants Learn?

- ✓ Define what culture is and how it shapes the workplace
- ✓ Identify how stereotypes shape our perception
- ✓ Develop useful cross-cultural attitudes
- ✓ Communicate effectively across cultures
- ✓ Effectively manage employees from different cultures
- ✓ Help teams overcome cross-cultural and virtual barriers
- ✓ Promote acceptance and awareness in your organization to help create a multicultural environment
- ✓ Leverage the global talent pool

What Topics are Covered?

- ✓ What Is Culture?
- ✓ Communicating Effectively
- ✓ Team Building Across Cultures
- ✓ Managing Across Cultures
- ✓ Building a Multicultural Organization
- ✓ Working with the Global Talent Pool

What's Included in Your Learning Style?

- ✓ Self-paced eLearning OR
- ✓ Interactive class environment – Facilitator-Led
- ✓ Specialized course materials and resources
- ✓ Personalized certificate of completion

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