



Generation Gap: Closing the Generation Gap in the Workplace

Select Your Learning Style

Facilitator-led 1 Day Program (Classroom)

OR

eLearning format (Self-paced)

Please refer to Pricing Page for cost per participant

There are currently five generations in the workforce. Only a few short years ago employers who were expecting to be faced with mass retirements are now looking at accommodating workers who cannot afford to retire, or are simply healthy and happy enough they'd like to stay at work. However, the labor force continues to put in hard work and lots of strategy to find the right people to fill vacancies and to be able to serve their customers.

This course examines the history and reality of the generation gap, especially for recruiters and succession planning. In it, we will explore whether defining the actual limits of each generation is most important, or whether the merits of people within the context of employment is the bigger issue. After all, understanding others helps us to understand ourselves and to manage the people that we work with. We will also explore problems, solutions, and strategies to help overcome issues of the generation gap.

What Will Participants Learn?

- ✓ Identify where the generation gap issue surfaces, and the impact it has on the modern workforce
- ✓ Describe and apply language that is specific to each generation currently in the workplace
- ✓ Explore organization strategies that overcome gap issues
- ✓ Evaluate the need and effectiveness of recruiting, retention, and succession plans in context of the generation gap

What Topics are Covered?

- ✓ History in Brief
- ✓ Finding Common Ground
- ✓ Silents, Boomers, X'ers, Y's, Millennials, and Gen Z
- ✓ Recruiting that Bridges the Gap
- ✓ Pre-Assignment Review
- ✓ Creative Solutions
- ✓ The Value of Planning
- ✓ Developing Targeted Retention Strategies
- ✓ What We Really Want

What's Included in Your Learning Style?

- ✓ Self-paced eLearning OR
- ✓ Interactive class environment – Facilitator-Led
- ✓ Specialized course materials and resources
- ✓ Personalized certificate of completion

Suite 203, Energy Square, 10109 – 106 Street, Edmonton, Alberta T5J 3L7

Phone 780.482.4490 Fax 780.488.4950

Email trainingwarehouse@microbusiness.ca Website www.trainingwarehouse.ca